

FEEDBACK FORM

We are constantly trying to improve our services and the impacts that they have on the community, the environment and the council as a corporate body. To ensure that we are performing to the highest standards possible we would appreciate your feedback and suggestions for any improvements we could make to develop our operation in the future.

Contract Name: Hamilton City Council, Hamilton Gardens

Project: De sludging of pond

Date of project: May 2008

Could you please take a moment to rate us out of ten on the following questions:

How would you rate us for ease of contact?	10
How would you rate us at keeping you up to date with progress?	9
How would you rate our team for being easy to recognize, smart and professional on site?	9
How would you rate the tidiness of our site?	9
How would you rate the way the site was left on completion of the job – was it left clean, tidy and free from potential hazards?	9
How would you rate our effort to consider the Community in the area of the job?	10
How would you rate us in terms of reducing negative environmental effects?	9
How would you rate our compliance with budget – considering any agreed alterations?	10
How would you rate our compliance in terms of Health and Safety?	9
How would you rate our overall performance?	10

If you have any comments or suggestions on how we can improve performance when working with your organisation please note them below:

Thanks very much for your efforts on this project, I understand it was trying at times. Please thank the staff involved. Thanks Sheree Marr. Look forward to working with you again

Thank you for taking the time to complete this feedback form. Your comments are important to us. Should you wish to discuss anything further with us, please contact Mike Draper directly on 07 849 2708 or 021 935 574.

We look forward to working with you again soon!

Have a Most Outstanding day.

Brown Drainage & Construction